

Criteria for supplier evaluation

Supplier classification:

A-supplier: at least 90.0 points
 B-supplier: at least 75.0 points
 C-supplier: less than 75.0 points

Overall weighting

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|--|----------------------|
| Incoming goods quality: | Weighting: 50% |
| Overall adherence to incoming goods deadlines | Weighting: 15% |
| <u>Adherence to incoming goods quantities</u> | <u>Weighting: 5%</u> |
| Incoming goods, overall | Weighting: 70% |
| Frequency of complaints: | Weighting: 15% |
| Adherence to complaint deadlines: | Weighting: 10% |
| Complaint efficiency: | Weighting: 5% |
| <u>Degradation for issues of warranty ≥ 1 case</u> | <u>Weighting: 0%</u> |
| Complaints completely | Weighting: 30% |
| Overall result (incoming goods plus complaints): | 100% |

Incoming goods quality

Deliveries with no complaints = 100%
 Faulty deliveries = 0%

Adherence to incoming goods deadlines (as opposed to deadline confirmed via delivery confirmation)

Deliveries made on exact day = 100%
 Deliveries made up to 3 day too early = 95%
 Deliveries made up to 5 days too early or 2 day too late = 80%
 Deliveries made up to 6 days too early or 3 day too late = 50%
 Deliveries made as from 7 days too early or as from 4 days too late = 0%

Adherence to incoming goods quantities

Deliveries of correct quantities = 100%
 Deliveries short by less than 10% = 50%
 Deliveries short by more than 10% = 0%
 Deliveries in excess by less than 10% = 80%
 Deliveries in excess by 10% to 25% = 50%
 Deliveries in excess by more than 25% = 0%

Frequency of complaints

Higher than 1.0% quality complaints based on the number of deliveries during the evaluation period = 0%

Adherence to complaint deadlines (deadline for submission of your 8D report with status D5)

Submitted within 10 days according to given deadline = 100%
 Submitted as from 1 business day too late = 0%

Complaint efficiency

Evaluated as efficient = 100%
 Evaluated as inefficient = 0%

For the based period we will rate you for more than 3 receipt of goods.

Date: 2021-10-05